

# Child Health Insurance Program Advisory Committee

December 3, 2004

1:00 pm – 4:00 pm

Capital One - West Creek Town Center

15075 Capital One Drive

Richmond, VA 23233



**Welcome & Introductions** – *Cindi Jones, DMAS Chief Deputy Director* – 1:00

- I. CHIP Advisory Committee** – *Linda Nablo, DMAS Child Health Insurance Division Director* – 1:15
  - A. Role and Purpose**
  - B. Vision**
  
- II. Program Overview** – *Linda Nablo* – 1:30
  - A. History**
  - B. Benefits & Delivery System**
  - C. Enrollment**
  - D. Title XXI Funding & Expenditures**
  
- III. Operations Overview** – *Janice Holmes, DMAS Child Health Insurance Division Operations Manager* – 2:00
  - A. Local DSS agencies**
  - B. Central Processing Unit**
  - C. Co-located DMAS Eligibility Unit**
  - D. Call volume**
  - D. Application volume**
  - E. Processing timeframes**
  - F. Enhanced services and technology**
  
- IV. Outreach Initiatives** – *Rebecca Mendoza, DMAS Child Health Insurance Division Outreach Manager* – 2:25
  - A. Ogilvy Public Relations Worldwide**
  - B. Project Connect grants**
  - C. SignUpNow**
  - D. Public Website**
  - E. FAMIS E-Update**
  - F. Development & Distribution of Program Materials**
  - G. Presentations**
  - H. Statewide Campaigns**
  - I. Outreach Partnerships**
  - J. Public/Private Unified Message Project**

**BREAK** (10 min) – 2:50

- V. Retention Initiatives – *Linda Nablo – 3:00***
  - A. *Keep ‘Em Covered* DSS retention grants**
  - B. Public/Private research projects**
  - C. Pre-filled applications in Spanish as well as English**
  - D. Coordinated & Ex-parte reviews**
  - E. One page renewal forms**
  - F. Non-renewal Response Cards**
  
- VI. Outstanding Issues – *Linda Nablo – 3:20***
  - A. Access to Care**
  - B. Utilization of Services**
  - C. Health Outcomes**
  
- VII. Proposed Program Enhancements in 2005 – *Linda Nablo – 3:30***
  - A. FAMIS Premium**
  - B. FAMIS Moms**
  - C. VA Smiles**
  
- VIII. Going Forward – *Linda Nablo – 3:45***
  - A. Next Meeting**
  - B. Interim Executive Committee**

**Closing – 4:00**